

# NATURE SHOP

## CUSTOMER COMPLAINT FORM

**Instructions:** For New complaint please complete Items 2, 3, 4 & 5  
For Existing complaint please complete Items 1 & 5  
Please fill one complaint per form  
Completed forms can be emailed to [info@natureshop.com](mailto:info@natureshop.com) or faxed to  
+61 2 98692669

1. Complaint number:

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2. Customer information

Company name:

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Contact name:

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Telephone number:

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Email address:

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3. Product information (as stated on Nature Shop invoice)

Invoice number:

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Material number:

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Material name:

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Lot number:

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4. Brief description of complaint (10 words):

5. Specific details of complaint:

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**Office use only:**

Date received:	NS Customer number:
Date of systems entry:	Complaint number allocated (new):

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Mobile: +61(0) 419 206874  
ACN: 125 982 498

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